

Staff:

Doctors:

- Marty Lemberg
- John Robinson
- Margaret Chavasse
- Josh Johnstone
- Maria Eastwood
- Anna Ryan
- George Ansley
- Terri Gardner
- Amanda Speed

Practice Nurses:

- Kate Rose
- Paula Lesley
- Kerry Kristine
- Chris Taryn
- Vanessa Fiona
- Robyn

Administration Team:

- Tracey Shelley
- Michelle Renee
- Rachel

Managers:

- Hayley Dunstan - Office
- Tracy Paterson - Administration

Mission Statement

To provide excellence in healthcare that is accessible and comprehensive. Caring for you the way we care for ourselves

506 Otumoetai Road
P O Box 8010
TAURANGA

Phone: 07 576 2321
<http://www.ohcdoctor.co.nz>

Accounts Procedures



Caring For You



Phone: 576 2321



Account Procedures

This pamphlet lists the standard consultation fee for seeing your doctor, as well as the cost of some of our other services. For the price of a service or procedure not mentioned here, please check with our receptionists.

You will also notice a 'Medical Fees' board at the entrance to our waiting room, which shows consultation fees, discounts, etc.

It is our preference that accounts are paid on the day of the service. We accept cash and have EFT-POS and credit card facilities. You can also arrange a regular automatic payment to keep your account up to date or in credit.

If payment in this time frame is not possible, then please discuss with the Practice Manager to arrange a payment plan to suit you —regular automatic payments through your bank, or regular payments in cash are options that can be discussed.

NB—there is a \$5.50 administration charge for processing overdue accounts each month

Our policy is that if you need medical attention, you must not hesitate to make an appointment with your doctor. We will not refuse medical attention because of an outstanding account. However, consistent failure to pay for services provided may result in a breakdown of the doctor-patient relationship, meaning you may be unenrolled and will need to find a different practice.

NB—patients requiring same-day medical attention when we are already fully booked will be charged an extra \$28.00 for an urgent assessment with a nurse, regardless of whether or not they go on to consult with a doctor.

Patients who do not attend their appointment without giving sufficient notice may incur a fee of 50% of usual cost.

There is a \$10 surcharge for prescriptions required urgently, rather than in the usual 48 hour processing time.

Standard Fees for Enrolled Patients

as at 01/10/2024

Consultations	Single	Double
Adult 18+	\$65.00*	\$165.00
Adult 18+ CSC	\$19.50	\$119.50
Consult 14-17yrs	\$34.00	\$68.00
Consult 14-17yrs CSC	\$13.00	\$26.00
Consult under 14yrs	FREE	FREE
New patient with Nurse	\$55.50	
New patient CSC with Nurse	\$42.50	
ACC Adult 18+ surcharge	\$54.50	
ACC Adult CSC surcharge	\$19.50	
ACC 14-17yrs surcharge	\$32.50	
ACC under 14yrs	FREE	
Missed appointment	50% of fee	
Nurse urgent assessment	+\$28.00	

**may be discounted to \$61.00 at the Doctor's discretion*

Standard Fees for Enrolled Patients

continued

Prescriptions - please allow 48 hours to process

Adult	\$30.50
Adult with CSC	\$19.50
Youth 14-17yrs	\$19.00
Youth with CSC	\$13.00
Under 14yrs	\$6.50
Urgent script fee (same day)	+\$10.00

Other Charges

Cryotherapy	\$29.00
Cervical Screening	\$54.50
Regular Injections	\$29.00
Urine Checks	\$29.00
BP Check	\$29.00
ECG	\$56.50
Referral Letters/Certificates	\$35.00
Travel Clinic Consult	\$96.00

Double Appointment Charges

Due to funding shortfalls in the health system, we now must charge for requested double (30 minute) appointments. A double appointment for adults will cost an additional \$100.00 on top of your usual consult charge. You may make two separate 15 minute appointments on different days to avoid this extra cost.